

Registering Body Report

**Future Force
RTO: 21865**

Explanatory Notes

a) For the Learner Engagement and the Employer Satisfaction Surveys:

These indicators are based on a survey of 21 students and 17 employers. This sample represents approximately 62 percent of this organisation's training delivery in the 2016 calendar year.

The students and employers surveyed for these indicators were selected by this organisation in accordance with the national guidelines.

Registering body report

06 Jun 2017

RTO Information

NTIS number	21865
Name	Future Force
Street Address	19-21 Napier Street
City/town/suburb	Essendon
State	VIC
Post code	3040

Learner and employer response

	Learners	Employers
Response count (number)	21	17
Population count (number)	34	34
Response rate (per cent)	61.8	50.0

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	88.7	16.9	79.3	17.6
Trainer Quality	90.5	14.3	81.7	21.5
Effective Assessment	88.5	16.6	76.5	13.9
Clear Expectations	85.7	19.3		
Learning Stimulation	88.4	14.3		
Training Relevance	85.7	15.4	78.1	13.2
Competency Development	89.2	13.9	75.3	14.3
Training Resources	90.5	14.6	74.5	14.0
Effective Support	89.9	14.9	83.7	12.5
Active Learning	87.7	14.1		
Overall Satisfaction	90.5	15.4	86.3	12.7

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	