

Registering Body Report

**Future Force
RTO: 21865**

Explanatory Notes

a) For the Learner Engagement and the Employer Satisfaction Surveys:

These indicators are based on a survey of 12 students and 6 employers. This sample represents approximately 57 percent of this organisation's training delivery in the 2018 calendar year.

The students and employers surveyed for these indicators were selected by this organisation in accordance with the national guidelines.

Registering body report

03 Jun 2019

RTO Information

NTIS number	21865
Name	Future Force
Street Address	19-21 Napier St
City/town/suburb	Essendon
State	VIC
Post code	3040

Learner and employer response

	Learners	Employers
Response count (number)	12	6
Population count (number)	16	6
Response rate (per cent)	75.0	100.0

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	92.6	15.0	86.7	16.4
Trainer Quality	96.5	9.7	90.7	10.9
Effective Assessment	93.1	11.1	84.7	14.4
Clear Expectations	91.7	13.5		
Learning Stimulation	89.8	13.8		
Training Relevance	88.9	15.0	85.2	14.8
Competency Development	93.3	11.4	84.4	15.0
Training Resources	95.4	11.1	81.5	15.2
Effective Support	95.4	10.0	90.7	14.3
Active Learning	85.4	13.4		
Overall Satisfaction	97.2	9.6	88.9	14.1

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	Discussed in staff meetings and highlighted any areas for improvement