

# Registering Body Report

**Future Force  
RTO: 21865**

## **Explanatory Notes**

### **a) For the Learner Engagement and the Employer Satisfaction Surveys:**

These indicators are based on a survey of 8 students and 7 employers. This sample represents approximately 28 percent of this organisation's training delivery in the 2015 calendar year.

The students and employers surveyed for these indicators were selected by this organisation in accordance with the national guidelines.

# Registering body report

18 Apr 2016

## RTO Information

NTIS number	21865
Name	Future Force
Street Address	19-21 Napier St
City/town/suburb	Essendon
State	VIC
Post code	3040

## Learner and employer response

	Learners	Employers
Response count (number)	8	7
Population count (number)	34	20
Response rate (per cent)	23.5	35.0

## Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	93.5	13.3	80.2	16.4
Trainer Quality	96.9	4.3	79.4	14.9
Effective Assessment	99.0	2.9	79.8	16.6
Clear Expectations	93.1	10.2		
Learning Stimulation	90.3	13.8		
Training Relevance	90.3	12.5	79.4	12.3
Competency Development	92.5	12.6	77.1	12.7
Training Resources	90.3	12.5	77.8	14.3
Effective Support	94.4	8.4	82.5	14.1
Active Learning	92.7	11.3		
Overall Satisfaction	93.1	13.2	85.7	17.8

## Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	Discussed in staff meetings and highlighted any areas for improvement