



Student Support Services and Useful Contact Information

Academic / Traineeship Support

<p>The Reading and Writing Hotline www.literacyline.edu.au Tel: 1300 6555 06</p>	<p>For assistance with literacy and advice on short courses</p>
<p>Australian Apprenticeship Centres (AAC) www.australianapprenticeships.gov.au Tel: 1800 639 629</p>	<p>Advice available for all types of traineeships and how they work</p>
<p>Skills Victoria www.skills.vic.gov.au Tel: 1300 722 603</p>	<p>This may be useful if the situation arises where a field officer is required. Field officers can assist with such things as investigating disputes between trainees and employers, or simply providing advice to trainees.</p>

Financial Support

<p>Centrelink www.humanservices.gov.au</p>	<p>For information concerning all Centrelink activities (income assistance, healthcare cards etc...)</p>
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Discrimination and Legal Advice

<p>Fair Work Australia www.fwa.gov.au Tel: 1300 799 675</p>	<p>For information concerning minimum wages, employment conditions and other workplace matters</p>
<p>The Victorian Equal Opportunity and Human Rights Commission www.humanrightscommission.vic.gov.au Tel: (03) 9281 7100</p>	<p>For resolution of individual and representative complaints about discrimination, sexual harassment and racial and religious vilification.</p>
<p>Legal Aid www.legalaid.vic.gov.au www.legalaid.nsw.gov.au www.legalaid.qld.gov.au</p>	<p>Helping protect the rights of socially and economically disadvantaged Australians by providing advice in all many areas of law.</p>

Personal Crisis and Support

<p>Beyond Blue www.beyondblue.org.au Tel: 1300 22 46 36</p>	<p>Mental health referral and information resource.</p>
<p>Lifeline www.lifeline.org.au Tel: 13 11 14</p>	<p>Free counselling service that respects everyone's right to be heard, understood and cared for.</p>