



Student 6 Month Survey

Student:.....

Date:.....

My trainer is.....

MARKETING AND RECRUITMENT

The information I received about my course/traineeship before I enrolled (signed up) was factual and accurate.	YES <input type="radio"/>	NO <input type="radio"/>
I knew the name of my training provider before I enrolled.	YES <input type="radio"/>	NO <input type="radio"/>
Did the training provider offer you any incentives to sign up to the course (such as an ipad or laptop)?	YES <input type="radio"/>	NO <input type="radio"/>
Did the training provider promise or guarantee you would get a job if you completed the course?	YES <input type="radio"/>	NO <input type="radio"/>
Was there another organisation (different to your training provider) involved in marketing recruiting or signing you up to this course?	YES <input type="radio"/>	NO <input type="radio"/>
At the time you signed up, were you aware there was another organisation (different to your training provider) involved with your recruitment and sign up?	YES <input type="radio"/>	NO <input type="radio"/>
My training provider gave me advice about how the course would meet my needs before I enrolled (signed up).	YES <input type="radio"/>	NO <input type="radio"/>



ENROLMENT

I understood the length of the course, study requirements and assessment (test) methods before I enrolled (signed up).	YES <input type="radio"/>	NO <input type="radio"/>
My rights and responsibilities as a student were explained to me before I enrolled (signed up).	YES <input type="radio"/>	NO <input type="radio"/>
The payment terms and conditions, including any loan arrangements, were clear to me when I enrolled (signed up).	YES <input type="radio"/>	NO <input type="radio"/>
I was aware of my training providers refund policy when I enrolled (signed up).	YES <input type="radio"/>	NO <input type="radio"/>

SUPPORT AND PROGRESSION

My training provider has asked me if I have any special learning needs.	YES <input type="radio"/>	NO <input type="radio"/>
I have been given information about support services available to me as a student.	YES <input type="radio"/>	NO <input type="radio"/>
I know I can get help if I have a problem or find the course difficult.	YES <input type="radio"/>	NO <input type="radio"/>
My training provider supports me to use technology and access the learning resources I need to complete my course.	YES <input type="radio"/>	NO <input type="radio"/>
I understand how to make a complaint if I'm unhappy about my training or support services.	YES <input type="radio"/>	NO <input type="radio"/>



TRAINING & ASSESSMENT

My trainers are professional and knowledgeable about my course subject.	NEVER <input type="radio"/> SOMETIMES <input type="radio"/> MOSTLY <input type="radio"/> ALWAYS <input type="radio"/>
The amount of training I receive is enough to allow me to practice new skills before I am assessed (tested).	NEVER <input type="radio"/> SOMETIMES <input type="radio"/> MOSTLY <input type="radio"/> ALWAYS <input type="radio"/>
I have access to good quality learning resources and facilities.	NEVER <input type="radio"/> SOMETIMES <input type="radio"/> MOSTLY <input type="radio"/> ALWAYS <input type="radio"/>
Assessment activities are fair and are clearly explained to me.	NEVER <input type="radio"/> SOMETIMES <input type="radio"/> MOSTLY <input type="radio"/> ALWAYS <input type="radio"/>
I am given helpful feedback on my assessment tasks	NEVER <input type="radio"/> SOMETIMES <input type="radio"/> MOSTLY <input type="radio"/> ALWAYS <input type="radio"/>

COMPLETION

My course is meeting my work, career or study needs.	NOT AT ALL <input type="radio"/> AT TIMES <input type="radio"/> MOSTLY <input type="radio"/> ABSOLUTELY <input type="radio"/>
I understand what is required to successfully complete my course.	YES <input type="radio"/> NO <input type="radio"/>
I expect to complete my course within the planned study time.	YES <input type="radio"/> NO <input type="radio"/>
I value the training provided by my training provider.	YES <input type="radio"/> NO <input type="radio"/>
I would recommend my training provider to my friends, family and colleagues.	YES <input type="radio"/> NO <input type="radio"/>



OVERALL SATISFACTION

<p>Overall how satisfied are you with the training and support services provided by your training provider?</p>	<p>NOT SATISFIED AT ALL <input type="radio"/></p> <p>MODERATELY SATISFIED <input type="radio"/></p> <p>QUITE SATISFIED <input type="radio"/></p> <p>VERY SATISFIED <input type="radio"/></p>
<p>What have you valued most about your training experience?</p>	
<p>How could your training experience have been improved?</p>	
<p>Are there any other comments you wish to provide?</p>	